



M & A SECURITIES SDN BHD (15017-H)

Important Reminder: Enhancing Security for Your Online and Mobile Trading Account

Dear Valued Customers,

In light of recent incidents involving unauthorized access and unauthorized trading activities in customer accounts, we urge you to take immediate steps to secure your online and mobile trading accounts. These incidents involve attempts to breach multiple user accounts from various IP addresses. Preliminary investigations indicate that threat actors are exploiting compromised credentials or weaknesses in authentication protocols to gain unauthorized access.

To protect your account and mitigate risks, please follow these critical security measures:

1. Update Your Password Immediately
 - Change your password as a precautionary measure against credential theft.
 - Choose a strong, unique password that includes a combination of uppercase and lowercase letters, numbers, and special characters.
 - Enable Multi-Factor Authentication (MFA) wherever possible to add an extra layer of security to your account.

2. Perform Regular Antivirus Scans and Update Your Devices
 - Regularly perform antivirus scans on your devices to detect and remove any potential malware.
 - Ensure that your operating system and all software are kept up to date with the latest security patches. This helps mitigate the risk of malware infections that could facilitate credential theft.

3. Report on Suspicious Activity Immediately
 - If you notice any unusual or suspicious activity in your trading account, report it to us immediately at customerservice@mna.com.my or contact our IT Support team at 03-2282 1820 or 03-2282 7308.

Thank you for your prompt attention to this matter.